

# STATE OF IOWA

CHESTER J. CULVER, GOVERNOR PATTY JUDGE, LT. GOVERNOR

DEPARTMENT OF HUMAN SERVICES
EUGENE I. GESSOW, DIRECTOR

December 12, 2008

#### **GENERAL LETTER NO. 16-F-AP-2**

ISSUED BY: Bureau of Child Care and Community Services,

Division of Child and Family Services

SUBJECT: Employees' Manual, Title 16, Chapter F, Appendix, COMPREHENSIVE

**FAMILY SUPPORT APPENDIX**, Title page, revised; Contents (page 1), revised; pages 1 through 5, revised; page 6, new; and the following

forms:

470-4399	Children at Home Application, new
RC-0032	Effect of Family Support Subsidy, revised
470-2526	Family Support Subsidy Application, revised
470-3004	Family Support Subsidy Renewal Application, revised
470-0602	Notice of Decision: Services, new
470-0602(S)	Notice of Decision: Services (Spanish) new

#### **Summary**

The title of this chapter, formerly "Family Support Subsidy Program," has been changed. "Comprehensive Family Support" encompasses two distinct but related programs, the Family Support Subsidy and Children at Home. Both programs assist families raising a child with a developmental disability.

- ♦ The Family Support Subsidy is a monthly stipend provided to eligible families and is administered by the central office.
- ♦ The Children at Home program provides small grants based on individual requests from families and is administered locally by contractors.

This chapter is revise to reflect current policies and practices. Two key changes are as follows:

- ♦ Eligibility for the Family Support Subsidy is now affected by availability of other resources such as Medicaid HCBS waivers and the Children at Home program.
- Children who appeal termination of Family Support Subsidy benefits at age 18 do not continue to receive benefits while their appeal is being resolved.

#### **Effective Date**

Immediately.

### **Material Superseded**

Remove the entire Chapter F from Employees' Manual, Title 16, Appendix, and destroy it. This includes the following:

<u>Page</u>	<u>Date</u>
Title page	December 27, 1988
Contents (page 1)	December 27, 1988
470-2526	12/88
1, 2	December 27, 1988
470-2538	12/88
470-2537	12/88
3, 4	December 27, 1988
Effect of Family Support Subsidy on Other Types of Assistance	12/88
470-2539	12/88
5	December 27, 1988

#### **Additional Information**

Refer questions about this general letter to the family support program manager in the Bureau of Child Care and Community Services by calling 515-281-5584.

# COMPREHENSIVE FAMILY SUPPORT

# **APPENDIX**



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Children at Home Application, Form 470-4399	1
Effect of Family Support Subsidy, RC-0032	2
Family Support Subsidy Application, Form 470-2526	3
Family Support Subsidy Renewal Application, Form 470-3004	4
Notice of Decision: Services, Form 470-0602 and 470-0602(S)	5

## Children at Home Application

Attached is an application for you to receive assistance through the Children at Home program. The Children at Home program is designed to assist you and your family in securing the services and supports that you identify as necessary in helping your child to remain at home. An underlying principle of the Children at Home program is that you and your family retain control of decisions which affect your child and family. Financial assistance is intended to enable you to obtain those services and supports which are not met by other service programs.

To qualify for the Children at Home program:

- You and your family must reside in one of the following counties: Black Hawk, Boone, Cass, Cerro Gordo, Chickasaw, Clinton, Dubuque, Floyd, Grundy, Jackson, Johnson, Keokuk, Mahaska, Mills, Mitchell, Monroe, Montgomery, Story, Wapello, and Washington.
- Your family must include a child with a disability, which is defined as an individual who is less than 22 years of age and meets the definition of developmental disability.
- Your family's intent is to secure those services and supports that would enable your child to remain living in the family home.
- Your family's federal net (not gross) taxable income for the most recent tax year is less than \$60,000.

If you have any questions about this program or want to apply for assistance, please contact the local contractor who serves the county where your family resides. A list of contractors can be found on the following page of this application.

#### **Children at Home Contractors**

#### **Black Hawk and Grundy Counties**

Exceptional Persons, Inc. Cathy Ketton 3675 University Ave PO Box 4090 Waterloo, IA 50704 Phone: 319-233-0804 Fax: 319-274-8841 cathy.ketton@episervice.org

#### Cerro Gordo, Chickasaw, Floyd, and Mitchell Counties

**Families Making Connections** Jan Streich 1206 S Main Street Charles City, IA 50616 Phone: 641-228-5713 ext. 145 Fax: 641-228-6439

jstreic@dhs.state.ia.us **Boone and Story Counties** 

ARC of Story County PO Box 581 Ames, IA 50010 Phone:

Jay Lettow

515-232-9330 arcdirector@thearcstory.org

#### **Clinton and Jackson Counties**

Central Community School District Amanda Greubel PO Box 110 Dewitt, IA 52742 Phone: 563-659-0754 563-659-0751 Fax:

agreubel@central-clinton.k12.ia.us

#### **Johnson and Washington Counties**

The ARC of SE Iowa Nancy Ballard 2620 Muscatine Ave Iowa City, IA 52240 Phone: 319-351-5017 319-351-6837 Fax: nancyballard@iowatelecom.net

#### Keokuk, Mahaska, Monroe, and **Wapello Counties**

First Resources Marcia Roozeboom 1907 17th Ave East Oskaloosa, IA 52577 Phone: 641-673-1421 Fax: 641-673-2945 osky@firstresources.us

#### **Dubuque County**

Children at Home Gloria Klinefelter 2310 Chaney Road Dubuque, IA 52001

Phone: 800-942-4668 or 563-556-3310

Fax: 563-587-0268 gklinefelter@uiowa.edu

#### Cass, Mills, and Montgomery Counties

County Memorial Hospital Carole Schuler Home Health Hospice 1501 E 10th Street Atlantic, IA 50022 Phone: 712-243-8006

schca@casshealth.org

# **Children at Home Application**

1. Family Information				
Child's Name: Last	First	MI		
Date of Birth	Social Security #			
Mother's Name: Last	First	MI		
Father's Name: Last	First	MI		
Family's Address (If the child's parents have a different add	dress, list the primary residence of the	ne child.)		
City	State	Zip		
County	Home Phone			
2. Family's Taxable Income				
Check the box that indicates your family's <b>federal net taxable income</b> for the most recent tax year. Your net taxable income is indicated on the second page of the federal 1040 tax form. A signed copy of your federal income tax return from the most recent tax year must be submitted within 10 days of submitting this request. Do not submit any of the attachments or schedules. The copy of the tax return will be kept on file.  \$ 9,999 and under \$ \$10,000 - \$19,999 \$ \$20,000 - \$39,999 \$ Above \$40,000				
3. Child's Disability				
Indicate all of your child's disabilities:  Autism Blindness/visual impairment Cerebral palsy Cystic fibrosis Deafness/hearing impairment Epilepsy/seizure disorder Head injury Mental retardation Multiple sclerosis Other (specify):	Muscular dystron Orthopedic impa Speech/languag Serious emotion Spina bifida Spinal cord injur Deafness and bl HIV infection	irment e impairment al disorder		

470-4399 (12/08) Page 1

# 4. Family's Identification of Services and Supports

Describe the specific services or supports for which you are requesting financial assistance.

Describe What's Needed for the Family	Who is to be Reimbursed (Family/Name of provider)	Total Cost	CAH Funds Needed

I declare that this information is true to the best of my knowledge. My family resides in the state of lowa. My child has a disability and it is my intent to have my child remain living in my home. Services and supports purchased with these funds will not be used to replace other services or supports available to my family, including Medicaid and the Family Investment Program (FIP).

Signature	Date

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# **Children at Home Program Verification of Disability**

If your child <b>is receiving services</b> from one of the programs lister eligibility criteria of having an individual with a disability residing in		ed to have met the
Home- and community-based waiver services (MR waiver or	r ill and handicapped waiver)	
Case Manager's Name:	County:	
☐ Supplemental Security Income (SSI)		
If your child is <b>not</b> receiving services from a program listed above meets the definition of developmental disability. The signature mare knowledgeable of your child's disability:		
♦ Medicaid case manager	Occupational or physical th	ıerapist
AEA director of special education or designee	<ul><li>Physician</li><li>Vesational rehabilitation co</li></ul>	·····
<ul> <li>Local school administrator or designee</li> <li>Independent living specialist</li> </ul>	<ul> <li>Vocational rehabilitation co</li> </ul>	unseior
The Children at Home program is designed to provide supports a families who are not being served or are being underserved through		
In order to determine eligibility for the Children at Home program disability. I authorize the release of information related to my chi		ifying our child's
Child's Name:	Date of Birth	Social Security #
The above-named child has a developmental disability as defined disabilities have severe, chronic conditions that:	d in 42 U.S.C. § 6001. Persor	ns with developmental
♦ Are attributable to a mental or physical impairment or combin	nation of mental and physical in	mpairments;
<ul> <li>Are manifested before the person attains age 22;</li> </ul>		
♦ Result in substantial functional limitation in three or more of the	ne following areas of major life	e activities:
	Self-direction	
<ul><li>Receptive and expressive language</li><li>Learning</li><li>Mobility</li></ul>	<ul><li>Capacity for independent live</li><li>Economic self-sufficiency</li></ul>	ving
♦ Reflect the person's need for a combination and sequence of treatment, or other services that are of lifelong or extended dicoordinated; except that such term, when applied to infants a age five, inclusive, who have substantial developmental delay a high probability of resulting in developmental disabilities if s	luration and are individually pla and young children means indiv y or specific congenital or acqu	anned and ividuals from birth to
Professional Certification:		
I hereby verify that the above-named child has a developmental of	disability as defined above.	
Signature	itle or License Number	Date

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# Effect of Children at Home Assistance on Other Programs/Income

#### On income tax:

According to an Internal Revenue Service Advisory Opinion, income received pursuant to assistance under the Children at Home program is not taxable for federal income tax purposes to the extent that the subsidy does not exceed actual expenses incurred for the care of the family member.

#### On Family Investment Program (FIP) (formerly known as ADC):

If you receive FIP payments, assistance received under the Children at Home program should not affect your eligibility, provided you do not use the subsidy for your own basic needs of:

- Shelter
- ♦ Utilities
- Household supplies
- ◆ Food

- ♦ Clothing
- Personal care and supplies
- ♦ Medicine chest items
- Bus fares

- ◆ Telephone
  - Newspapers and magazines

You may not use the subsidy for special needs which include school expenses, the expenses of Individual Education and Training Plan program, and child care while enrolled in a Job Training Partnership Act training plan. If you have questions regarding your FIP benefits, talk to your income maintenance worker.

#### On Supplemental Security Income (SSI):

It is our understanding that the assistance received under the Children at Home program would not be counted in determining income eligibility. If you have questions regarding this, contact the Social Security Administration office.

## On U.S. Department of Housing and Urban Development (HUD), Section 8:

It is our understanding that HUD will not consider assistance received under the Children At Home program as income when determining participation in the Section 8 program.

#### On Food Assistance:

Assistance received under the Children at Home program is considered income for Food Assistance. If you have guestions regarding your Food Assistance, talk to your income maintenance worker.

#### On Medicaid and Medicaid home- and community-based waivers:

Being on the subsidy does not affect your eligibility for these programs and being on these programs does not affect your eligibility for assistance received under the Children at Home program.

#### Others:

If you apply for any other services or programs that require income verification and are not sure of the effect of any payments from the Children at Home program, please contact:

Comprehensive Family Support Iowa Department of Human Services - DCFS 1305 E Walnut Street Des Moines, IA 50319-0114

Phone: 515-281-4522

Information will be provided to the service program and a request will be made that subsidy payment not be considered as income.

470-4399 (12/08) Page 4

#### Children at Home Application, Form 470-4399

Purpose Form 470-4399 is used to apply for the Children at Home

program. The information on the form is used to determine

eligibility.

Source This form is available as a template in the public state-approved

forms folder on Outlook. Supplies of the form may also be printed or photocopied as needed from the sample in the

manual.

Completion The local contractor or local office gives or mails form 470-4399

to the applicant when assistance is requested.

The applicant completes the form on behalf of a child with a developmental disability or enlists the help of an interested

party in preparing the form.

If the application is not compete when it is filed, it must be fully

completed by the local contractor through an interview or correspondence with the applicant or representative.

correspondence with the applicant or representative.

Distribution The client should return the form to the local contractor. See

16-F, <u>Application Process for Comprehensive Family Support</u>, for a list of local contractors. If the form is returned to the local

office, date-stamp the form and forward it to the local

contractor immediately.

Data The form requests information necessary to determine Children

at Home program eligibility.

#### Effect of Family Support Subsidy, RC-0032

Purpose RC-0032 provides guidance for families applying for the family

support subsidy. The information on the form is used to determine the impact of family support subsidy benefits on

other programs.

Source Supplies may be printed or photocopied as needed from the

sample in the manual.

Completion The local office or Central Office includes this form with the

Family Support Subsidy Application packet.

Distribution The client retains this form for future reference.

Data The form provides information necessary for applicants to make

informed decisions regarding applying for the family support

subsidy.

# **Effect of Family Support Subsidy**

#### On federal income tax:

The Internal Revenue Service gave an Advisory Opinion on December 1, 1989, on the income received through the Family Support Subsidy program. According to the opinion, the subsidy is not taxable for federal income tax purposes, to the extent that it does not exceed actual expenses incurred for the care of the family member.

#### On Family Investment Program (FIP):

If you receive FIP payments (formerly known as ADC), the subsidy should not affect your eligibility, provided you do not use the subsidy for your basic needs. Basic needs include:

♦ Shelter

Clothing

◆ Telephone

Utilities

Personal care and supplies

♦ Medicine chest items

Newspapers and magazines

- Household supplies
- Bus fares

♦ Food

You also may not use the subsidy for FIP special needs, including school expenses and guardianship or conservator fees. If you have questions regarding your FIP benefits, talk to your income maintenance worker.

#### On Supplemental Security Income (SSI):

SSI policy considers the subsidy a state payment of assistance based on need. Since there is an income limit for subsidy, eligibility, it is our understanding that the subsidy would not be counted in determining income eligibility. If you have questions regarding this, contact the Social Security Administration office.

#### On U.S. Department of Housing and Urban Development (HUD), Section 8:

It is our understanding that HUD will not consider the subsidy as income when determining participation in the Section 8 program.

#### On Food Assistance:

At the present time, subsidy payments are considered income for Food Assistance. If you have questions regarding your Food Assistance, talk to your income maintenance worker.

#### On Medicaid and Medicaid-funded waivers:

Being on the subsidy program does not affect your eligibility for Medicaid and Medicaid-funded waivers (such as the home- and community-based waivers).

#### Others:

You may apply for other services or programs that require income verification. If you would like them not to consider your subsidy payment, please contact: Family Support Subsidy, Division of Child and Family Services, 1305 E Walnut Street, Des Moines, IA 50319-0114. The Division will provide information to the service or program and request that the subsidy payment not be considered as income.

#### **Family Support Subsidy Application**

Attached is the application package for the family support subsidy (FSS). If you would like assistance completing the application, you may contact a Department of Human Services social worker.

The Family Support Subsidy program consists of a monthly cash payment made to families who have a child with a disability. The subsidy is meant to help keep families together by defraying some of the **special** costs of caring for a child with a disability at home. The program is based on the assumption that the most desirable place for a child is at home and that the family is the most knowledgeable about what supports are needed and appropriate for their child. However, Family Support Subsidy program funds are to be used **only** for the special needs of the child. Ongoing family maintenance costs such as mortgage or rent payments, utility payments, general food expenses, etc. are not intended to be paid for with these funds.

#### \*\*\*PLEASE NOTE\*\*\*

At the present time, all families applying for the subsidy will receive a notice of decision indicating that their application is denied pending availability of funds. Your name will be placed on a statewide waiting list according to the date your **completed** application is submitted to DHS. Although it could be a lengthy period of time before you receive the subsidy, you are encouraged to apply. Funds may be increased, which would shorten the waiting list and allow more families to receive the subsidy. Also, placing your name on the waiting list will help us to show the ongoing need for the program. If you have immediate needs for your child, please speak with a DHS social worker regarding other supports and services that may be available to your family.

#### **ELIGIBILITY**

To qualify for this program:

- Your child must be less than 18 years of age.
- Your child must meet the definition of having a developmental disability.
- ◆ Your child currently lives in your home and you are the child's **parent or guardian**, or there is a discharge plan for the child to return home in the next 60 days.
- ♦ You live in lowa.
- ♦ Your family's **net (not gross) taxable income** for the calendar year immediately proceeding the date of application **did not exceed \$40,000** unless it can be verified that their estimated taxable income for the year in which the application is made will be less than \$40,000.

- Families who receive a special needs adoption subsidy are not eligible for the family support subsidy.
- Children who receive Medicaid waiver services and live in a county that has a Children at Home program are not eligible for FSS. (The counties include Black Hawk, Cass, Chickasaw, Clinton, Dubuque, Floyd, Jackson, Johnson, Mahaska, Mills, Mitchell, Montgomery, Story, and Wapello.)

#### FILLING OUT THE FORM

- Identification information: Fill in your child's name and other information.
   Note: If you have more than one child with a disability, you must complete separate applications for each child.
- 2. Parent or guardian: Fill in your name and other information.
- 3. Family services plan: This section asks for information on how you think you would use the subsidy payments. You may change your plans during the year as long as the subsidy is used for your child's special needs. If your needs are not listed, feel free to use the "other" category. Please note: Mortagage or rent payments, utilities, etc. are not an appropriate use of subsidy funds.
- 4. Taxable income: A <u>signed</u> copy of your most recent <u>federal</u> income tax return must be attached. If your income is such that you do not file a federal form, another form of income verification must be attached. If your annual taxable income is over \$40,000, you are not eligible unless you can verify that your estimated taxable income for the year in which the application is made will be less than \$40,000.
- 5. Please read this section carefully before signing. Your signature means that you will spend the subsidy on your child for your child's special needs. There are repayment penalties and the possibility of being dropped from the program if these guidelines are not followed.

#### **VERIFICATION OF CHILD'S DISABILITY**

When using this form, the doctor or educator completing it needs to be familiar with your child and the definition of developmental disability, which is contained on the form itself. A doctor, nurse, or an education professional may complete this form.

#### **WHAT HAPPENS NEXT**

Please complete and return the application and required forms to: Family Support Subsidy, DHS-CFS, 1305 E Walnut, 5th Floor, Des Moines, IA 50319-0114.

If you have any questions, please contact Marion Kresse, Family Support Subsidy Program Manager, at 515/281-4522.

# **Family Support Subsidy Application**

1. Identification Information				
Child's Name: Last		First		Middle
Date of Birth Child's Social Security #				
Child's Primary Disability/Diagnosis		L		
Child's Secondary Disability/Diagnosis				
2. Parent or Guardian				
Name: Last First			Middle	Social Security #
Address				
City		State	Zip	County
Home Phone		Work Phone		
3. Family Services Plan				
Please check the items which best describe the special needs for which the subsidy would be used to help your child:				
☐ In-home respite			Educational aide	es or tovs
Out-of-home respite			Counseling	<b>,</b> -
Sitter for child		Transportation		
☐ Adaptive equipment		Special foods		
☐ Home modification	☐ Diapers			
☐ Home nursing care		Insurance		
☐ Homemaker services ☐ Camp				
Parent training Recreation				
Therapy (physical, speech, occupational, etc.)				
Medical expenses and health-related i	items			
Other (please list):				

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4. Taxable Income				
Check the box which includes your most recent annual net your most recent federal income tax return must be att do not file a federal form, another form of income verification	ached. If your income is such that you			
□ \$ 9,999 and under □ \$10,000 − \$19,999 □ \$20	,000 – \$39,999			
* Not eligible unless verified that your estimated taxable in application is made will be less than \$40,000.	come for the year in which the			
5. Declaration				
I declare that this information is true to the best of my knowledge. Any subsidy funds received will be used for the special needs of our child which are not covered by Medicaid. I understand that I am required to report to the DHS local office within ten working days any changes which may affect eligibility. Failure to do so may result in responsibility for repayment of funds and termination of the subsidy. I understand that if I receive benefits through the Family Investment Program (FIP - formerly ADC), the payment I receive from the Family Support Subsidy program shall not be used to cover needs provided for by FIP.				
Signature of Applicant	Date			
FOR DEPARTMENT USE	ONLY			
Date <b>completed</b> application received in DHS office:				
☐ Eligible ☐ Ineligible ☐ Elig	ible, pending additional funds			
Authorized Signature	Title			

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# **Family Support Subsidy Application Verification**

Dear Health Practitioner or Educator:

The Family Support Subsidy program is designed to assist families to defray some of the special costs of caring for a child with disabilities at home. In order to determine eligibility for the Family Support Subsidy program, your help is requested in verifying our child's disability.

Child's Name:	
Child's Address:	
Signature of Parent	
The above-named child has a developmental have severe, chronic conditions that:	disability. Persons with developmental disabilities
<ul> <li>Are attributable to a mental or physical implimpairments;</li> </ul>	pairment or combination of mental and physical
• Are manifested before the person attains a	age 22;
<ul> <li>Result in substantial functional limitation in activities:</li> </ul>	n three or more of the following areas of major life
<ul><li>Self care</li><li>Receptive and expressive language</li><li>Learning</li><li>Mobility</li></ul>	<ul><li>Self-direction</li><li>Capacity for independent living</li><li>Economic self-sufficiency</li></ul>
generic care, treatment, or other services individually planned and coordinated; exceedidren means individuals from birth to ag	on and sequence of special, interdisciplinary, or that are of lifelong or extended duration and are ept that such term, when applied to infants and young ge five, inclusive, who have substantial developmental anditions with a high probability of resulting in not provided.
I hereby verify that the above-named child	has a developmental disability as defined above.
Child's primary diagnosis/disability:	
Child's secondary diagnosis/disabiliy:	
Signature of Medical or Educational Professional	Date License Number (if applicable)

#### Family Support Subsidy Application, Form 470-2526

Purpose Form 470-2526 is used to apply for family support subsidy. The

information on the form is used to determine eligibility.

Source This form is available as a template in the public state-approved

forms folder on Outlook. Supplies of the form may also be printed or photocopied as needed from the sample in the

printed.

Completion The local office or Central Office gives or mails form 470-2526

to the applicant when assistance is requested.

The applicant completes the form on behalf of a child with a developmental disability or enlists the help of an interested

party in preparing the form.

If the application is not completed when it is filed, it must be fully completed by Central Office staff member through an

interview or correspondence with the applicant or

representative.

Distribution The applicant may return the form to the local office or mail it

to Iowa Department of Human Services, CFS Division, 1305 East Walnut, Des Moines, Iowa 50319-0114). If the form is returned to the local office, date-stamp the form and forward it

immediately to the Central Office address listed above.

Data The form requests information necessary to determine family

support subsidy eligibility.

#### Family Support Subsidy Renewal Application, Form 470-3004

Purpose Form 470-3004 is used to reapply for the family support

subsidy each year. The information on the form is used to

determine ongoing eligibility

Source This form is available as a template in the public state-approved

forms folder on Outlook. Supplies of the form may also be printed or photocopied as needed from the sample in the

manual.

Completion Central Office mails form 470-3004 to the recipients annually.

A person who wishes to continue receiving assistance through the Family Support Subsidy program completes the form.

The applicant completes the form on behalf of the eligible child or enlists the help of an interested party in preparing the form.

If the application is not compete when it is filed, it must be fully completed by a Central Office staff member through an

interview or correspondence with the applicant or

representative.

Distribution The client may fax the form to Central Office at 515-281-6248

or mail it to the address below.

Iowa Department of Human Services Division of Child & Family Services 1305 East Walnut Street, 5<sup>th</sup> Floor

Des Moines, IA 50319-0114

If the form is returned to the local office, date-stamp the form

and forward it to the Central Office.

Data The form requests information necessary to determine ongoing

family support subsidy eligibility.

## **Family Support Subsidy Renewal Application**

Attached is the reapplication package for the Family Support Subsidy. If you would like assistance completing the application, you may contact a Department of Human Services social worker.

The Family Support Subsidy program consists of a monthly cash payment made to families who have a child with a disability. The subsidy is meant to help keep families together by defraying some of the special costs of caring for a child with a disability at home. The program is based on the assumption that the most desirable place for a child is at home and that the family is the most knowledgeable about what supports are needed and appropriate for their child.

#### **ELIGIBILITY**

To qualify for this program:

- ♦ Your child must be less than 18 years of age.
- ◆ Your child must meet the definition of having a developmental disability.
- ♦ Your child currently **lives in your home** and you are the child's **parent or guardian**, or there is a discharge plan for the child to return home in the next 60 days.
- ♦ You live in lowa.
- ♦ Your family's **net (not gross) taxable income** for the calendar year immediately proceeding the date of application **did not exceed \$40,000**, unless it can be verified that your estimated taxable income for the year in which the application is made will be less than \$40,000.
- ◆ Families who receive a special needs adoption subsidy are not eligible for the Family Support Subsidy (FSS).
- Children who receive Medicaid waiver services and live in a county that has a Children at Home program are not eligible for FSS. (The counties include Black Hawk, Boone, Cass, Cerro Gordo, Chickasaw, Clinton, Dubuque, Floyd, Grundy, Jackson, Johnson, Keokuk, Mahaska, Mills, Mitchell, Monroe, Montgomery, Story, Wapello, and Washington.)

#### FILLING OUT THE FORM

- Identification information: Fill in your child's name and other information.
   Note: If you have more than one child with a disability, you must complete separate applications for each child.
- 2. Parent or guardian: Fill in your name and other information.

- 3. Family services plan: This section asks for information on how you think you would use the subsidy payments. You may change your plans during the year as long as the subsidy is used for your child's special needs. If your needs are not listed, feel free to use the "other" category.
- 4. Taxable income: A <u>signed</u> copy of your most recent <u>federal</u> income tax return must be attached. If your income is such that you do not file a federal form, another form of income verification must be attached. If your annual taxable income is over \$40,000, you are not eligible unless you can verify that your estimated taxable income for the year in which the application is made will be less than \$40,000.
- 5. Family support survey. Please take a moment to complete a brief survey and to add any additional comments you wish to make about the Family Support Subsidy program.
- 6. Read this section carefully before signing. Your signature means that you will spend the subsidy on your child for your child's special needs. There are repayment penalties and the possibility of being dropped from the program if these guidelines are not followed.

#### **VERIFICATION OF CHILD'S DISABILITY**

When using this form, the doctor or educator completing it needs to be familiar with your child and the definition of developmental disability, which is contained on the form itself. A doctor, nurse, or an education professional may complete this form.

#### WHAT HAPPENS NEXT

Please complete and return the application and required forms to: Comprehensive Family Support Program, DHS-CFS, 1305 E Walnut, 5th Floor, Des Moines, IA 50319-0114.

If you have any questions, please contact Comprehensive Family Support Program Manager, at 515/281-4522 or 515/281-6248 (FAX).

# **Family Support Subsidy Renewal Application**

1. Identification Information				
Child's Name: Last		First		Middle
Date of Birth		Child's Social S	Security #	
Primary Disability				
Secondary Disability				
2. Parent or Guardian				
Name: Last	First		Middle	Social Security #
Address				
City		State	Zip	County
Home Phone		Work Phone		
3. Family Services Plan				
Check the items which best describe used:	your family'	s special need	ds for which the	subsidy might be
Respite care		☐ Insuran	ce	
Recreation		☐ Counse	ling	
☐ Special foods		☐ Home n	nodification	
☐ Parent training		Other (p	olease list):	
☐ Transportation				
Adaptive equipment				
4. Taxable Income				
Check the box which includes your most recent annual <b>net taxable income</b> . <b>A signed copy of your most recent federal income tax return must be attached</b> . If your income is such that you do not file a federal form, another form of income verification must be attached.				
☐ \$ 9,999 and under ☐ \$10,000	- \$19,999	\$20,000	0 – \$39,999 🗆	Above \$40,000 *
<ul> <li>Not eligible unless verified that you application is made will be less that</li> </ul>		taxable incom	e for the year in	which the

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5.	5. Family Support Survey (check the response that best matches your experience)						
Plea	ase answer the following statements.						
The	Family Support Subsidy	Strongly Disagree	Disagree	Not sure	Agree	Strongly Agree	
A.	Helps me meet my child's special needs.						
B.	Helps reduce the financial burden of raising a child with a disability.						
C.	Helps reduce family stress.						
D.	Overall I find the FSS program helpful.						
E.	Additional comments.						
6.	Declaration						
am required to report to the DHS local office within ten working days any changes which may affect eligibility. Failure to do so may result in responsibility for repayment of funds and termination of the subsidy. I understand that if I receive benefits through the Family Investment Program (FIP - formerly ADC), the payment I receive from the Family Support Subsidy program shall not be used to cover needs provided for by FIP.							
Signature of Applicant Date							
	FOR DE	PARTMENT	USE ONLY	,			
Dat	e <b>completed</b> application received in lo	ocal office: _					
Dat	Date sent to Central Office:						
	☐ Eligible ☐ Ineligible ☐ Eligible, pending additional funds						
Auth	norized Signature		Title				
Dat	e received in Central Office:		<u> </u>				

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# **Family Support Subsidy Renewal Application Verification**

Dear Health Practitioner or Educator:

Child's Name:

The Family Support Subsidy program is designed to assist families to defray some of the special costs of caring for a child with disabilities at home. In order to determine eligibility for the Family Support Subsidy program, your help is requested in verifying our child's disability.

Child's Address:					
Signature of Parent					
The above-named child has a developmental disability have severe, chronic conditions that:	y. Persons with developmental disabilities				
<ul> <li>Are attributable to a mental or physical impairment impairments;</li> </ul>	t or combination of mental and physical				
♦ Are manifested before the person attains age 22;					
<ul> <li>Result in substantial functional limitation in three o activities:</li> </ul>	r more of the following areas of major life				
<ul><li>Self care</li><li>Receptive and expressive language</li><li>Learning</li><li>Mobility</li></ul>	<ul><li>Self-direction</li><li>Capacity for independent living</li><li>Economic self-sufficiency</li></ul>				
◆ Reflect the person's need for a combination and sequence of special, interdisciplinary, or generic care, treatment, or other services that are of lifelong or extended duration and are individually planned and coordinated; except that such term, when applied to infants and young children means individuals from birth to age five, inclusive, who have substantial developmenta delay or specific congenital or acquired conditions with a high probability of resulting in developmental disabilities if services are not provided.					
I hereby verify that the above-named child has a d	evelopmental disability as defined above.				
Child's primary diagnosis/disability:					
Child's secondary diagnosis/disabiliy:					
Signature of Medical or Educational Professional	Date License Number (if applicable)				

# NOTICE OF DECISION: SERVICES

County	Date
Case #	Effective Date
	ACTION
	☐ Approval
	Denial
	Review
	Change in Service
	Reduction
	Cancellation

Manual or Rule References:			
Fees: You will be responsible for paying for part of make arrangements to pay this directly to	service. The fee will be	per	. You should

#### **CONFERENCE**

**EXPLANATION OF ACTION** 

If you do not agree with the decision, you may discuss the decision and your situation with the agency staff, obtain an explanation of the action and present information to show that the action is incorrect. This conference does not in any way diminish your right to a hearing described on the back of this page. You may speak for yourself or be represented by legal counsel, a friend, or other person. If you have trouble understanding this notice, you may call **lowa Legal Aid** at 1-800-532-1275. If you live in Polk County, call 243-1193.

#### **REAPPLICATION**

If your application has been denied or your assistance has been canceled, you have the right to reapply at any time.

Worker's Signature	Telephone Number
Office Address	

#### You Have the Right to Appeal

#### What is an appeal?

An **appeal** is asking for a hearing because you do not like a decision the Department of Human Services (DHS) makes. You have the right to file an appeal if you disagree with a decision. You do not have to pay to file an appeal. [441 lowa Administrative Code Chapter 7].

#### How do I appeal?

Filing an appeal is easy. You must appeal in writing for all programs, except for Food Assistance. You can appeal in person, by telephone or in writing for Food Assistance. To appeal in writing, do **one** of the following:

- Complete an appeal electronically at https://dhssecure.dhs.state.ia.us/forms/, or
- Write a letter telling us why you think a decision is wrong, or
- Fill out an Appeal and Request for Hearing form. You can get this form at your county DHS office.

Send or take your appeal to the Department of Human Services, Appeals Section, 5<sup>th</sup> Floor, 1305 E Walnut Street, Des Moines, Iowa 50319-0114. If you need help filing an appeal, ask your county DHS office.

#### How long do I have to appeal?

For Food Assistance, you have 90 calendar days to file an appeal from the date of a decision. For all other programs, you must file an appeal:

- Within 30 calendar days of the date of a decision or
- Before the date a decision goes into effect

If you file an appeal more than 30 but less than 90 calendar days from the date of a decision, you must tell us why your appeal is late. If you have a good reason for filing your appeal late, we will decide if you can get a hearing. If you file an appeal 90 days after the date of a decision, we cannot give you a hearing.

#### Can I continue to get benefits when my appeal is pending?

You may keep your benefits until an appeal is final or through the end of your certification period if you file an appeal:

- Within 10 calendar days of the date of a decision or
- Before the date a decision goes into effect

Any benefits you get while your appeal is being decided may have to be paid back if the Department's action is correct.

#### How will I know if I get a hearing?

You will get a hearing notice that tells you the date and time a telephone hearing is scheduled. You will get a letter telling you if you do not get a hearing. This letter will tell you why you did not get a hearing. It will also explain what you can do if you disagree with the decision to not give you a hearing.

#### Can I have someone else help me in the hearing?

You or someone else, such as a friend or relative can tell why you disagree with the Department's decision. You may also have a lawyer help you, but the Department will not pay for one. Your county DHS office can give you information about legal services. The cost of legal services will be based on your income. You may also call lowa Legal Aid at 1-800-532-1275. If you live in Polk County, call 243-1193.

#### Policy Regarding Discrimination, Harassment, Affirmative Action and Equal Employment Opportunity

It is the policy of the lowa Department of Human Services (DHS) to provide equal treatment in employment and provision of services to applicants, employees and clients without regard to race, color, national origin, sex, religion, age, disability, political belief or veteran status.

If you feel DHS has discriminated against or harassed you, you can send a letter of complaint to:

Iowa Department of Human Services, Administrator, Diversity Program Unit, 1305 E. Walnut, Des Moines IA 50319-0114; phone (800) 972-2017; fax (515) 281-4243.

(Food Assistance only) USDA - Director Office for Civil Rights, Rm 326-W Whitten Bldg, 1400 Independence Ave SW, Washington DC 20250-9410, or call 1-800-795-3272 voice or (202) 720-6382 (TTY).

Iowa Department of Human Services	Condado		Fecha		
NOTICE OF DECISION: SERVICES (AVISO DE DECISIÓN: SERVICIOS)	Caso #		Fecha efectiva		
			ACCIÓN		
			Aprobación		
			☐ Negación		
			Revisión		
			Cambio en servicio		
			Reducción		
			Cancelación		
EXPLICACIÓN DE LA ACCIÓN					
Referencias del manual o de normas:					
References del mandar e de normas.					
Tarifas: Usted será responsable del pago de parte		io. La tarifa será	por . Usted		
deberá hacer los arreglos para pagar directamente	a .				
CONFERENCIA					
Si no está de acuerdo con la decisión, puede discutirla, así como su situación, con el personal de la agencia,					
obtener una explicación sobre la acción y presentar información para demostrar que la acción no es correcta. Esta conferencia en ninguna forma reduce su derecho a una audiencia según se describe al reverso de esta hoja.					
Usted puede hablar por sí mismo/a o ser represent	ado/a por un/a a	bogado/a, un/a a	migo/a u otra persona. Si		
tiene problemas para entender este aviso, puede lla County, llame al 243-1193.	amar a <b>lowa Le</b> g	gal Aid al 1-800-5	532-1275. Si vive en Polk		
NUEVA SOLICITUD					
Si se ha negado su solicitud o se ha cancelado su a	asistencia, tiene	el derecho de so	licitar nuevamente en		
cualquier momento.					
Firma del trabajador	Nú	imero telefónico			
Dirección de la oficina					

#### **Usted Tiene Derecho a Apelar**

#### ¿Qué es una apelación?

Una **apelación** es solicitar una audiencia porque no le guste una decisión que haya tomado el Department of Human Services (Departamento de Servicios Humanos) (DHS). Tiene derecho a apelar si no está de acuerdo con una decisión. No tiene que pagar para presentar una apelación. [441 Código Administrativo de Iowa, Capítulo 7].

#### ¿Cómo debo apelar?

Presentar una apelación es sencillo. Debe apelar por escrito para todos los programas, excepto para Food Assistance (Asistencia Alimenticia). Puede apelar personalmente o por teléfono en el caso de Food Assistance. Para apelar por escrito, haga <u>una</u> de las siguientes cosas:

- Complete una apelación electrónicamente en <a href="https://dhssecure.dhs.state.ia.us/forms/">https://dhssecure.dhs.state.ia.us/forms/</a>, o
- Escriba una carta en la que nos diga por qué cree que la decisión está errada, o
- Llene un formulario de Apelación y Solicitud de Audiencia. Puede obtener este formulario en la oficina del DHS de su condado.

Envíe o lleve su apelación al Department of Human Services, Appeals Section, 5<sup>th</sup> Floor, 1305 E Walnut Street, Des Moines, Iowa 50319-0114. Si necesita ayuda para llenar una apelación, solicítela en la oficina del DHS de su condado.

#### ¿Cuánto tiempo tengo para apelar?

Para Food Assistance, tiene 90 días calendario para presentar una apelación, a partir de la fecha de la decisión. Para todos los otros programas, debe presentar una apelación:

- Dentro de los 30 días calendario después de la fecha de una decisión o
- Antes de la fecha en que una decisión se haga efectiva.

Si presenta una apelación entre los 30 y los 90 días después de la fecha de una decisión, deberá decirnos por qué su apelación se hace tan tarde. Si tiene una buena razón para presentar su apelación con retraso, nosotros decidiremos si tiene derecho una audiencia.

Si presenta una apelación 90 días después de la fecha de una decisión, no le podremos conceder una audiencia.

#### ¿Puedo continuar recibiendo los beneficios mientras mi apelación esté pendiente?

Usted puede conservar sus beneficios hasta que una apelación llegue a su fin o hasta el final de su período de certificación si presenta una apelación:

- Dentro de los 10 días calendario después de la fecha de una decisión o
- Antes de la fecha en que una decisión se haga efectiva.

Cualquier beneficio que obtenga mientras se decida una apelación es posible que lo deba regresar si la acción del Departamento es correcta.

#### ¿Cómo sabré si se me concedió la audiencia?

Recibirá un aviso de audiencia que le informará la fecha y hora en que se ha programado una audiencia telefónica. Recibirá una carta en la que se le informa si no se le concedió la audiencia. Esta carta le dirá por qué no obtuvo la audiencia. También le explicará lo que puede hacer si no está de acuerdo con la decisión de no concederle la audiencia.

#### ¿Puedo tener ayuda para la audiencia?

Usted o alguien más, como un amigo o un pariente, puede decir por qué no está de acuerdo con la decisión del Departamento. También podrá tener ayuda de un abogado, pero el Departamento no pagará dicho abogado. La oficina del DHS de su condado puede darle información sobre servicios legales. El costo de los servicios legales se basará en sus ingresos. También puede llamar a lowa Legal Aid al 1-800-532-1275. Si vive en Polk County, llame al 243-1193.

# Política Relativa a la Discriminación, el Acoso, la Acción Afirmativa, y la Oportunidad Igualitaria de Empleo

Es política del lowa Department of Human Services ofrecer trato igualitario en cuanto a empleo y ofrecimiento de servicios a los solicitantes, empleados y clientes, sin importar su raza, color, nacionalidad, sexo, religión, edad, incapacidad, creencia política o estatus de veterano.

Si usted considera que el IDHS le ha discriminado o acosado, puede enviar una carta quejándose a:

lowa Department of Human Services, Administrator, Diversity Program Unit, 1305 E. Walnut, Des Moines IA 50319-0114; teléfono (800) 972-2017; fax (515) 281-4243.

(Food Assistance only) USDA – Director Office for Civil Rights, Rm 326-W Whitten Bldg, 1400 Independence Ave SW, Washington DC 20250-9410, o llamada 1-800-795-3272 voz o (202) 720-6382 (TTY).

#### Notice of Decision: Services, Form 470-0602 and 470-0602(S)

Purpose

Form 470-0602 is used to notify a service applicant or recipient of all actions taken which affect the client's case and which are not court-ordered. The form presents the information in a way that meets due process requirements and documents these actions.

Source

This form is available as a template in the public state-approved forms folder on Outlook. Supplies of the form may also be printed or photocopied as needed from the sample in the manual.

Completion

Central office prepares an original and one copy of this form to notify clients of family support subsidy eligibility determinations and the following case actions:

- An application is approved, denied, or withdrawn.
- ♦ The service is changed.
- Services are terminated.
- A client is required to pay client participation.
- The client participation amount changes.
- Services are renewed as a result of a regular or special review.

NOTE: Do not continue family support subsidy benefits beyond the child's 18<sup>th</sup> birthday even if an appeal is timely.

Distribution

Give the original to the client. File a copy in the case record.

Data

**Identifying Information:** The case number may be omitted on applications.

**Explanation of Action:** Include in this section:

- ♦ The action taken;
- ♦ The amount of assistance, and
- ♦ The specific basis for the action in words the client can understand.

Notice of Decision: Services 470-0602 and 470-0602(S)

If assistance is being reduced, state the reason clearly. For a termination, include the basis for cancellation and the reason for termination.

**Manual or Rule References:** State the chapter and subsection of the Employees' Manual and the administrative rule reference that support the action taken.

Fees: Leave blank.